

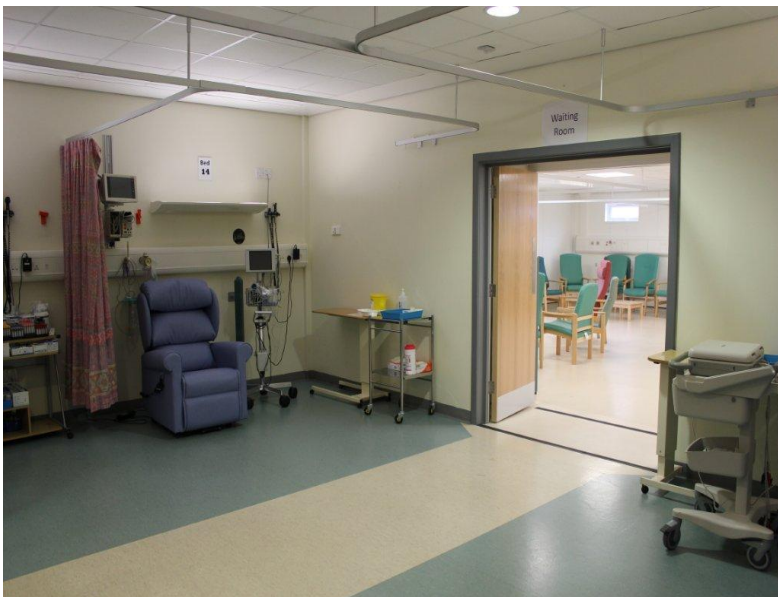
Ambulatory Emergency Care at Stockport NHS Foundation Trust

Background

The Unit is designed to provide the best opportunities for same day care to reduce hospital admission rates and provide a positive environment for patients

Tools Used

- AMB Score.
- AEC Directory
- On site Network workshop
- Experienced Based Design.



A view of the Unit



The dedicated team

Improvement so far

- Better Patient Experience
- 70% Same Day Discharge
- Average stay of < 5 hrs
- Engagement of teams to enhance patient pathways

Challenges

- Process vs pathway
- Area used for extra beds
- Additional acute physicians needed to provide service
- Understanding best data requirements
- Ambulatory care should be the 'norm'

Results & Next Steps

- Streaming ED and GP patients now
- Additional acute physicians commence Aug
- Seen as valuable stream
- Reduce variance through pathways

