

Ambulatory Emergency Care at Weston Area Health NHS Trust

Background

The main function of AEC is to reduce the number of emergency admissions and bed days used by providing responsive same day emergency care and early supported discharge.

Tools Used

- AEC Directory.
- Sustainability tool.
- AMB Tool.
- AEC Directory.
- Experienced Based Design.



Variable	1 point if applicable 0 points if not applicable
Female GP	
Age > 50 years	
Female GP > 50 years & 1 female GP > 50 years	
Female GP > 50 years > 2	
GP > 50 years > 3	
GP > 50 years > 4	
GP > 50 years > 5	
GP > 50 years > 6	
GP > 50 years > 7	
GP > 50 years > 8	
GP > 50 years > 9	
GP > 50 years > 10	
GP > 50 years > 11	
GP > 50 years > 12	
GP > 50 years > 13	
GP > 50 years > 14	
GP > 50 years > 15	
GP > 50 years > 16	
GP > 50 years > 17	
GP > 50 years > 18	
GP > 50 years > 19	
GP > 50 years > 20	
GP > 50 years > 21	
GP > 50 years > 22	
GP > 50 years > 23	
GP > 50 years > 24	
GP > 50 years > 25	
GP > 50 years > 26	
GP > 50 years > 27	
GP > 50 years > 28	
GP > 50 years > 29	
GP > 50 years > 30	
GP > 50 years > 31	
GP > 50 years > 32	
GP > 50 years > 33	
GP > 50 years > 34	
GP > 50 years > 35	
GP > 50 years > 36	
GP > 50 years > 37	
GP > 50 years > 38	
GP > 50 years > 39	
GP > 50 years > 40	
GP > 50 years > 41	
GP > 50 years > 42	
GP > 50 years > 43	
GP > 50 years > 44	
GP > 50 years > 45	
GP > 50 years > 46	
GP > 50 years > 47	
GP > 50 years > 48	
GP > 50 years > 49	
GP > 50 years > 50	

The AMB score

Variable	1 point if applicable 0 points if not applicable
Female GP	
Age > 50 years	
Female GP > 50 years & 1 female GP > 50 years	
Female GP > 50 years > 2	
GP > 50 years > 3	
GP > 50 years > 4	
GP > 50 years > 5	
GP > 50 years > 6	
GP > 50 years > 7	
GP > 50 years > 8	
GP > 50 years > 9	
GP > 50 years > 10	
GP > 50 years > 11	
GP > 50 years > 12	
GP > 50 years > 13	
GP > 50 years > 14	
GP > 50 years > 15	
GP > 50 years > 16	
GP > 50 years > 17	
GP > 50 years > 18	
GP > 50 years > 19	
GP > 50 years > 20	
GP > 50 years > 21	
GP > 50 years > 22	
GP > 50 years > 23	
GP > 50 years > 24	
GP > 50 years > 25	
GP > 50 years > 26	
GP > 50 years > 27	
GP > 50 years > 28	
GP > 50 years > 29	
GP > 50 years > 30	
GP > 50 years > 31	
GP > 50 years > 32	
GP > 50 years > 33	
GP > 50 years > 34	
GP > 50 years > 35	
GP > 50 years > 36	
GP > 50 years > 37	
GP > 50 years > 38	
GP > 50 years > 39	
GP > 50 years > 40	
GP > 50 years > 41	
GP > 50 years > 42	
GP > 50 years > 43	
GP > 50 years > 44	
GP > 50 years > 45	
GP > 50 years > 46	
GP > 50 years > 47	
GP > 50 years > 48	
GP > 50 years > 49	
GP > 50 years > 50	

Improvement so far

- Direct ambulance stream.
- Streamlined AEC flow from ED.
- Collaborative Care team
- Development of nurses role.
- Patient information leaflet
- Expanded specialties.

Challenges

- The biggest challenge has been winter pressures.
- Agreeing data capture and reporting

Results & Next Steps

- 100 Less bed days used per month
- Ring fence the unit.
- Extend the opening hours.
- Pilot 7 day opening.
- Integrate with GP in urgent care.

**Ambulatory
Emergency Care
Delivery Network**

NHS
Institute for Innovation
and Improvement

Deborah Thompson MSc, Dip N, RN
Carina Thompson Dip N
Fiona Trigomedis-powell RN
Dr Parag Singhal MD, MPhil, FRCP