

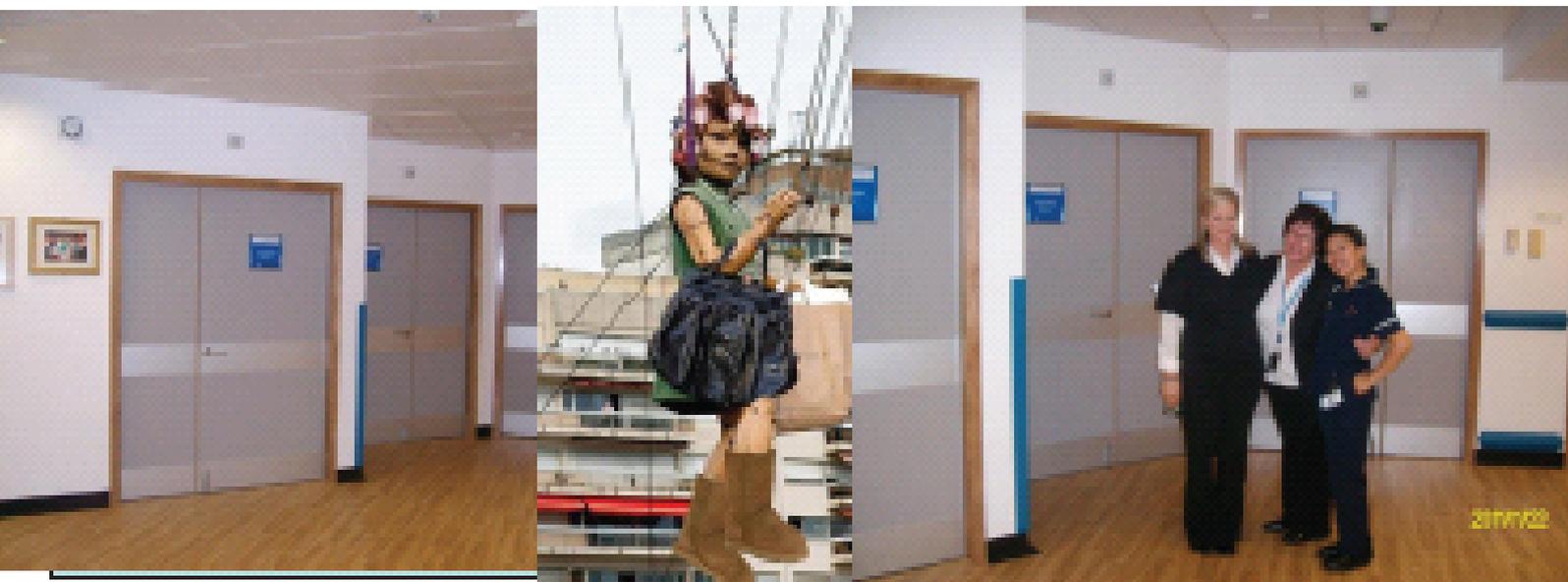
Ambulatory Emergency Care at Royal Liverpool Hospital

Background

The purpose of AEC was to reduce emergency attendees whilst providing a complete service for prescribed conditions in a suitable environment

Tools Used

- AEC directory of services
- NICE guidelines
- Local audits
- Local pathways



New consultation rooms in AMU, with easy access for all our patients

Improvement so far

- New consultation rooms
- Key staff engagement
- Templates and consultant rota for clinics

Challenges

- Throughput
- Staff Engagement
- Staff Engagement
- Staff Engagement

Results & Next Steps

- Collaboration with PCT
- GP engagement for pathways
- ED involvement
- Collaborative pathways